

## Level 2 Fitted Interiors Installer Apprenticeship

### Occupational Profile

**This occupation is found in** the furniture and interiors industry. Fitted Interiors Installers are responsible for project management / orchestration of fitted interiors, to include designer liaison on planning matters, installation and assembly of furniture at client sites, managing installation projects, providing a high level of service and workmanship at all times, to exceed client expectations.

**The broad purpose of the occupation is** preparing and installing fitted furniture including kitchens, bedrooms, bathrooms and offices in both domestic and commercial settings, including consumer homes, offices, shops, exhibitions, and boats to meet customers' requirements. Key duties include plan interpretation, pre-installation surveying, functional design modification, preparation of working locations for assembly and placement of furniture and prepare furniture components for assembly, working with designs and plans, assembling and installing fitted furniture on location to specification.

Fitted Interiors Installers work as part of a wider installation team to include other trade professionals such as electricians, plumbers and general builders.

**In their daily work, an employee in this occupation interacts with** the installation team, site managers, project managers, designers, design technicians, customers as well as other trades, for example plumbers and electricians and are often responsible for project management and customer liaison. In the domestic setting, Fitted Interiors Installers are often the point of sale for new projects, existing installations and future jobs.

**Fitted Interiors Installers work at** client's sites, this includes domestic home settings, offices, shops and public spaces such as hotels.

**An employee in this occupation will be responsible for** pre-installation surveying, sales and plan interpretation, transporting tools & materials to site, preparing locations, making the assembly and placement area ready for work and preparing the furniture components for assembly. Fitted Interiors Installers will install fitted furniture (including bathroom furniture, for example baths, WC's and showers), appliances and other products including scribing, fixing and securing of furniture using correct fixings relating to foundation secured to and re-instate locations.

They will interact with customers which includes building customer confidence in the level of service provided, developing relationships between customers and the organisation.

## Typical job titles used for this occupation

Fitted Interiors Installer, Kitchen Installer, Kitchen Fitter, Bedroom Installer, Bedroom Fitter, Bathroom Installer, Bathroom Fitter, Office Installer, Office Fitter. Shopfitter, Boat Fitter, Furniture Installer, Fitted Furniture Fitter, Fitted Furniture Installer.

## Occupation profile – duties

An occupational profile should typically contain the 10-20 duties that make up the occupation. These should be the duties that a *fully competent employee should be able to undertake when working in the occupation.*

	Duty
1	Survey locations and support sales of fitted interiors
2	Transport installation equipment and materials to site
3	Interpret and implement plans and designs.
4	Prepare locations for assembly and placement of furniture
5	Set up, operate and maintain tools and equipment used to assemble and install furniture
6	Assemble components of fitted furniture
7	Install pre-installation/post-installation structures such as framework, boxing etc. ready for installation and/or decoration.
8	Complete installation of fitted furniture and décor accessories in accordance with manufacturers' instructions and information and client requirements, e.g. install kitchens, bedrooms or bathrooms
9	The dry-fit installation of ancillary products for example appliances, bathroom suite, media equipment etc.
10	Re-instate a location after assembly and placement of furniture
11	Handover completed installation to customers
12	Provide support to stakeholders including customers, contractors, designers
13	Carry out rectification or rework